

INTERNAL AUDIT AND CONTROL: AS EXPERIENCED BY THE GENERAL TREASURY OF THE KINGDOM OF MOROCCO



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INTERNAL AUDIT AND CONTROL

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Economic crisis and overhaul of the public governance system

- Alteration of macroeconomic balances
- Coordinated austerity policies resulting in a decrease in public resources
- Scarcity of resources

 **Good governance becomes a fundamental issue for public authorities**

- Main benchmarks in terms of good governance in Morocco
- The basis of internal control and audit within the General Treasury of the Kingdom of Morocco (TGR)
- Presentation of the internal control and audit systems of the TGR
- Dissemination of the audit culture by means of auditing the management capacity of budget organizations

- Enforcement of the law on income and asset declaration
- Adoption of the law on the accountability of authorizing officers and public accounting officers
- New regulations on the fight against money laundering

- Ratification of the United Nations Convention against Corruption
- Reform of the decree on public procurement
- The new Constitution passed in July 2011

TGR commitments for the development of good governance

- Adoption in 2007 of the “Itizam” charter of values
- Establishment of a code of ethics
- Integration of a performance-based activity
- Establishment of a client-based culture

The extent of issues at stake and the nature of risks require the establishment of internal control and audit systems

- The enormous financial stakes specific to our role
 - The necessity to master IT systems
 - The consequences entailed by the entry into force of the organic law on finances
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- Internal control
- Internal audit

A system relying on four essential components:

Risk management

- Upstream intervention
- Introspective analysis enabling the identification of critical areas
- Input for the internal control system

Internal control

- Permanent system covering all the activities
- Reasonable assurance with respect to risk management

Internal audit

- One-off downstream intervention
- Compliance assessment and recommendations
- Appraisal of the adequacy of internal control and input to the risk register

Inspection

- Checks whether operations are compliant with laws and regulations
- Intervention in case of embezzlement or fraud
- Protection of TGR assets

Internal control system built up in two stages:

➔ From 2008 to 2010 (1/3):

Analysis of the TGR internal control environment:

- Ethical and institutional environment
- Risk assessment
- Control activities
- Information and communication
- Steering

Internal control system built up in two stages:

➔ From 2008 to 2010 (2/3):

- Identification and ranking of risks
- Drawing up a risk map covering five fields:
 - Accounting
 - Collection
 - Public spending
 - Banking operations
 - Support functions

➔ **From 2008 to 2010 (3/3):**

A first version of the internal control system following COSO guidelines was drafted.

- Organization (stakeholders, information flows and supervision)
- Identification of permanent controls
- Emphasis of improvement actions
- Implementation of a training program

➔ From 2010 until now (1/2)

Full review of the internal control system

- Update of the internal control charter
- Redefinition of the reference framework for internal control and risk management
- Streamlining of internal control implementation procedures
- Overhaul of procedure guidebooks
- Update of risk and permanent control registers
- Preparation of practical tools pertaining to the internal control system

➔ From 2010 until now (2/2)

Internal control organized around two components:

Permanent controls

- Nature of controls: self-checks, mutual controls and supervision controls
- Tool: Internal control framework resulting from the combination of risk registers and control registers

Regular controls

- Nature of controls: ex post checks by local staff
- Tool: the test plan drawn up by local staff and comprising two types of contents: common and specific.

Management of security-related risks (1/3)

Security audit kicked off in 2006

- Risk map drawn up
- Action plan outlined. It comprises:
 - ➔ Structural measures
 - ➔ Measures aimed to remedy weaknesses

Management of security-related risks (2/3)

➔ Structural measures

- A department tasked with security risks management was set up
- A security governance plan was implemented
- Security policies were defined in 2007 and 2009
- Ranking of business processes and IT components depending on their degree of criticality

Management of security-related risks (3/3)

➔ Measures aimed to remedy weaknesses

- Establishment of a weaknesses' quarterly follow-up system
- Weaknesses follow-up audit carried out in 2009
- Audit on the security of the integrated management of expenditure carried out in 2011
- Raising awareness amongst managers with respect to the importance of security issues

Audit and inspection (1/3)

Legal basis

- Royal Decree on public sector accounting issued on April 21st 1967
- Hierarchical liability of the General Treasurer for the accounting officers under his/her authority
- Financial liability of the General Treasurer of the Kingdom as senior accountant

Purposes of their role

- Sound management of public assets
- Compliance with laws and regulations
- Appraisal of the quality of internal controls
- Assessment of the performance of audited activities
- Development of counseling and assistance roles

Audit and inspection (2/3)

Stakeholders

➔ At central level:

Inspector-auditors reporting to the Directorate for control, audit and inspection

➔ At regional level:

Inspector-auditors working for regional treasuries

Tools

- Internal audit charter
- Audit handbook
- Audit guidelines
- Toolbox (FRAP – problem identification and analysis form-, table for the identification of risk areas, audit report template....)

Audit and inspection (3/3)

➔ A scope comprising 9200 accounting officers

Scope of the intervention

- Compulsory field: the network of public accounting officers
- Priority field: Government, local governments and associations of the latter expenditure account administrators
- Non-priority fields: collectors of customs duties, registration fees, tax, and clerk-secretaries.

Types of assignments

- Brief assignments
- Targeted assignments
- In-depth assignments
- Follow-up assignments

Procedures followed when performing an assignment

- Adversary (inter partes) proceedings as a rule
- Analysis and assessment of reports drafted by regional inspectors
- Information of the General Treasurer with respect to serious issues found
- Non-compliances identified are referred to ministry departments

Outcomes and conclusions (1/2)

Assignments in figures

- 2009: 526 assignments
- 2010: 485 assignments
- 2011: 316 assignments
- 2012: 308 assignments

Conclusions

- Public goods globally protected
- Some dysfunctions persist
- Annual record of dysfunctions, risk areas identified and recommendations drawn up
- Input for the risk registry and enhancement of the internal control system

Outcomes and conclusions (2/2)

- Security of public money

245 cases referred to justice since 2000 until the end of April 2013

- Moral standards in public sector actions enhanced

Since 2007, dismissal of:

- 5 treasurers
- 25 collectors
- 3 accounting officers posted abroad

Dissemination of the audit culture amongst our partners

- Assessment of the management process in budget organizations
 - Reinforcement of transparency and good governance within public spending units
- ➔ Audit of the management capacity of budget organizations

Basis and contents of the reform of public spending control

- Shift from ex ante control to ex post control

(Decree on the control of government expenditure issued on November 4th 2008)

- 3 levels of control were defined:
 - ➔ A level of control relying on ordinary law
 - ➔ A simplified level of control
 - ➔ An additionally simplified level of control

The pillars of the reform of public spending control

Audit of the management capacity of budget entities

Auditors :

- Inspectorate General of Finance
- General Treasury of the Kingdom

Tools:

- Audit framework
- Audit charter
- Audit guidebook

System for the follow-up of the quality of expenditure implementation

- Follow-up indicators
- Ex post check of expenditure that is not subject to conformity controls
- Follow-up and assessment system for the implementation of expenditure by budget entities

Support measures and outcomes of management capacity audits

Support measures

- Training of 144 auditors coming from the entire TGR network
- Readjustment of the IT system for integrated expenditure management (GID)

Outcomes

- 177 management capacity audit assignments by the end on April 2013
- 37 departments managing expenditure qualified for the simplified control level
- Establishment of an audit report data base

TGR plays a decisive role in the dissemination of internal control and audit culture

- The watchdog in terms of money safeguard
- A medium of modernization of public administration by disseminating this new culture
- Provider of secure IT systems

➔ Sound establishment of good public governance

Thank you for your attention!